

# Fees / Terms and Conditions



It is important when contemplating surgery and comparing providers that you consider what exactly is included in the fee that you might pay and what additional charges may be possible. You should also consider the possibility of requiring extended aftercare and even enhancement procedures. Sheffield Vision Centre offers clear pricing and a 5 year care package that is detailed below.

## Fees

### Laser - Refractive Eye Surgery

Initial Assessment	No Charge
ReLEx SMILE	£2,100 Per eye
All-laser LASIK (No additional fee if wavefront guided treatment is required)	£1,900 Per eye
LASEK	£1,500 Per eye

### Lens Replacement - Refractive Eye Surgery

Initial Assessment	No Charge
Clear Lens Replacement (Monofocal)	£2900 Per eye
Clear Lens Replacement (Monofocal Toric)	£3300 Per eye
Clear Lens Replacement (Multifocal)	£3500 Per eye
Clear Lens Replacement (Multifocal Toric)	£3700 Per eye

Yag laser capsulotomy is included in the price if ever required.



**Sheffield Teaching Hospitals**  
NHS Foundation Trust

A service provided by Sheffield Teaching Hospitals NHS Foundation Trust.

# Terms and Conditions

## **The Sheffield Vision Centre - 5 Year Care Package.**

The fees listed above cover the cost of your initial treatment and also the following:

**Follow Up Appointments.** Most patients are followed up for approximately 12 months to ensure satisfaction and stability. All these follow up appointments are free of charge. If required, extended follow up appointments can be arranged and provided your appointment relates directly to your treatment at Sheffield Vision Centre, these will also be provided free of charge if within 5 years of your initial treatment. After the five year period (or if your appointment is not related to your surgery), a fee of £120 will be raised to see your surgeon and £50 to see one of our senior Optometrists.

**Eye Drops.** All eye drops that are prescribed and related directly to your treatment will be provided free of charge for a period of one year from any surgical treatment. If eye drops directly related to your treatment are required for longer periods of time, we will supply a normal dosage quantity to you at 50% discount from our full retail price whilst you remain within 5 years of your initial treatment. Normal retail charges will apply thereafter.

**Laser Enhancements within 5 years of initial Treatment.** If your initial surgery has a disappointing outcome or drifts away from our intended target within 5 years of your initial treatment, we will, provided it is sensible and safe to do so, offer you free laser surgery enhancement procedures. We will supply all eye drops related to your enhancement procedure for a period of one year from the enhancement date, but for all other fees your total care package remains 5 years from your initial (paid for) treatment.

**Laser Enhancements outside the terms of your care package.** If your initial treatment would benefit from a laser refractive enhancement procedure outside the period of your care package, we will apply a 50% reduction to our normal retail prices.

**Conversion from Laser surgery to Lens surgery.** In the unlikely event that you may require lens based refractive surgery within three years of your laser based refractive surgery, we will credit you 100% of your

initial Laser fee towards the cost of your lens surgery treatment. If you are between three years and five years, we will credit you 50% of your initial laser fee. Thereafter normal fees will apply.

**Yag Laser Capsulotomy.** This is a simple and low risk laser procedure that is commonly required following lens replacement surgery. There will be no charge for this procedure if it is required at any time following your lens surgery.

**Post-surgery spectacles.** Refractive surgery is designed to reduce your dependency on spectacles. It does not guarantee that it will remove your need for spectacles and this is particularly true for presbyopic patients (over 45's). If you require spectacles during the one year post-operative recovery period, even if these spectacles are a temporary requirement in the early post-operative recovery period, we will supply functional single vision spectacles of our choice, free of charge to you. Any other prescription spectacles that you may choose, will be supplied at 50% reduction from our normal retail price list for a period of one year from your initial treatment and at 20% discount for a period of 5 years from your initial treatment.

**Pathology and or natural changes or occurrences.** Occasionally pathology or other developmental changes become evident either before or after your initial treatment. We will not provide any treatment that relates to pathology or other developmental changes that were already present or that develop after your initial treatment. If pathology or other changes develop following your refractive surgery (whether or not you consider your refractive surgery to be a contributing factor) we will refer you to your GP for further advice (or an appropriate private provider if you wish).

**Discharges.** It is normal to discharge a satisfied patient at 12 months post initial treatment. If we discharge you at twelve months, this does not affect your 5 year care package and our door is always open to you if you require further advice or support (charges will apply outside the 5 year care package period). The discharge simply means that we no longer expect you to require our specialist advice and you can return to your high street Opticians for routine eye care.

**Routine eye-care.** Attending Sheffield Vision Centre and successful refractive eye surgery does not remove

the need for routine and periodic eye examinations, and this is especially true if you suffer from, or are at risk of any eye disease. You should attend all hospital or community based eye care appointments that are required in addition to attending Sheffield Vision Centre.

**Legal Responsibility.** Sheffield Teaching Hospitals provides the facilities and support staff that create the Sheffield Vision Centre, but responsibility for your informed consent and every aspect of your treatment and satisfaction lies with your named surgeon who carries their own indemnity insurance to this affect.

**Cancellations or postponements.** If we have to cancel or postpone your treatment (for example due to equipment failure or staff sickness, or if you do not present well enough to undergo surgery (physically or psychologically) we will not accept any claims of compensation related to this cancellation. We will however, do our very best to reschedule your appointment at a close convenient time. You should consider this if you plan to travel a long way for treatment.

**Disappointing results.** Whilst we will do our best to ensure that you are satisfied with your refractive surgery treatment, we are unable to absolutely guarantee success. We will not accept any claims of compensation that might result from a disappointing result or any charges related to ongoing care that is outside the terms of your initial treatment.

**Long term responsibility.** We will endeavour to ensure that you are satisfied with your treatment but will need to discharge our responsibility for your ongoing care once a period of 5 years has passed since your initial treatment. Additional charges will apply if you choose to continue under the care of our refractive surgeon or senior optometrist.

## Complaints

Sheffield Teaching Hospitals NHS Foundation Trust provides the staff and facilities through which your surgeon operates as a private contractor. Your surgeon is however also employed by Sheffield Teaching Hospitals NHS Foundation Trust as an NHS consultant and must act in a way that respects the status of his/her employment. Your surgeon maintains personal indemnity insurance and accepts full responsibility for your treatment which includes but is not restricted to:

- Your decision to undergo treatment based on the advice given by your surgeon, your suitability for treatment and the treatment itself.
- Your overall satisfaction with the outcome of the treatment.
- Advice, information, given by support staff within Sheffield Vision Centre. This includes salaried NHS employees such as Optometrists, Nurses and administration staff.
- The accuracy and reliability of all pre-operative information supplied by NHS support staff employed by Sheffield Teaching Hospitals NHS Foundation trust.
- The overall consent process that is provided by Sheffield Vision Centre.

If you are unhappy with any aspect of your treatment, please in the first instance bring this to the attention of your surgeon, your optometrist or any member of the support team. Appointments will be arranged for you to discuss your treatment fully with your surgeon. We will do our very best to resolve your issue as quickly and successfully as we can.

If you would initially prefer to speak with someone outside of the department you are concerned about, you can contact the Patient Services Team on 0114 271 2400 or email [PST@sth.nhs.uk](mailto:PST@sth.nhs.uk) . They will be happy to listen and offer further advice guidance and management of your complaint.

You can also write to us regarding your concerns by sending your letter to the Chief Executive of Sheffield Teaching Hospitals NHS Foundation Trust. All written complaints should be sent to:

The Chief Executive,  
Sheffield Teaching Hospitals NHS Foundation Trust,  
8 Beech Hill Road,  
Sheffield,  
S10 2SB.

Patient  
Signature:

Print Name:

Date:

# Experienced surgeons

It is important that you are confident in the skill and experience of your surgeon and feel comfortable putting your faith in their abilities.

At Sheffield Vision Centre you will meet and be able to discuss your treatment options with a dedicated surgeon at your first visit. Our experienced NHS surgeons are also always available for advice and follow up consultations if required.

Both surgeons have been performing refractive eye surgery for many years. They both hold the certificate in refractive surgery awarded by the college of Ophthalmologists.

Both our surgeons are full time Consultant Ophthalmologists at the Royal Hallamshire Hospital. They are both anterior eye, corneal and refractive surgery specialists. Their experience in the day to day management of corneal related disorders makes them the ideal choice for safe and effective vision correction surgery.

## Mr Mathew Raynor MBChB FRCSEd CertLRS



Mr Mathew Raynor is a full-time Consultant Ophthalmologist specialising in the treatment of the anterior segment of the eye. A large part of his NHS workload is the management of patients who have had corneal transplants and along with Matthew Edwards he runs the Regional Corneal Transplant Service. He is highly experienced in a variety of vision correction procedures including SMILE, LASIK, LASEK and Clear Lens Replacement.

He is a current member of the European Society of Cataract and Refractive Surgeons, and his research work has been presented, nationally and internationally.

**Mr Mathew Raynor**  
Consultant Ophthalmic Surgeon

## Mr Matthew Edwards BSc FRCOphth CertLRS



Mr Matthew Edwards is a full-time Consultant Ophthalmic Surgeon at the Royal Hallamshire Hospital in Sheffield, specialising in ocular surface and corneal disease, as well as refractive surgery.

He is a Fellow of The Royal College of Ophthalmologists and a member of the British Society of Refractive Surgery, European and American Societies of Cataract & Refractive Surgery. He is an examiner for the Royal College of Ophthalmology.

Matthew is an Honorary Senior Lecturer at the University of Sheffield and to date has published fifteen articles in peer-reviewed journals.

**Mr Matthew Edwards**  
Consultant Ophthalmic Surgeon