



Welcome to the Sheffield

Podiatry Services Newsletter.

We hope you will find this update on what is happening in our service informative.

## Department news

The Sheffield Podiatry Service has retained the Customer Service Excellence standard in 2023 (previously known as the Charter Mark). They have held this award for over 20 years. The team is one of a handful in the UK to hold this accredited mark and we will be assessed again in February/March 2024.



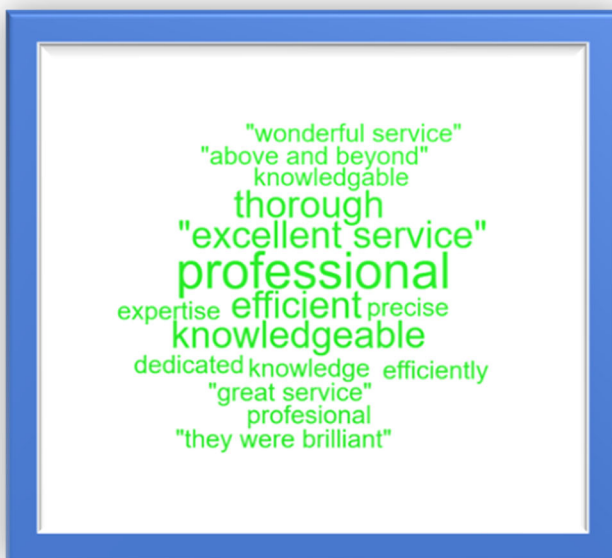
## Complaints

In the last 12 month period the podiatry service has received no formal complaints.

## Compliments

We receive lots of compliments to members of the team throughout the year and all are shared with the staff in a monthly email.

Thank you for taking the time to share your views with us.



### Forensic news

As Jeremy Walker is retiring from his post of Head of Podiatry Services, we will no longer be undertaking any forensic case work.



### Vascular news

The vascular team have been very busy, increasing the number of clinics they are running and monitoring people with mild to more severe lower limb vascular problems whilst working closely with the vascular nurse specialists and consultants. They have been running some training for some of the community nurses and podiatrists to increase knowledge around vascular assessment. They are currently auditing some of their work to find out how many patients who go to these specialist clinics have improved in terms of walking distance and symptoms after an in-depth assessment and lifestyle/activity/medication advice and modifications.

### Friends and Family Test Results

All patients who receive NHS treatment are now asked how likely they would be to recommend the service to friends and family. Podiatry Services scores for November 2023 are:

#### **Core Podiatry**

92%

#### **Empowerment Podiatry**

96.2%



### **Offloading Clinic for people with diabetes**

This is a community clinic where patients are assessed and provided with offloading devices if they require them with the aim to reduce the risk of foot ulceration.

We also have a non-diabetic ulceration clinic in the community for patients who have been diagnosed with a foot ulcer. In this clinic we assess and manage foot ulcerations, including requesting imaging and providing antibiotics when required. We address causative factors of ulcerations, review vascular status and provide offloading devices. We have a new piece of equipment called an F-Scan which can measure foot pressures to assess which parts of the foot may need extra protection.

If you wish to leave a review about any services you have experienced from Sheffield Teaching Hospitals Trust including Podiatry you can access an on-line review page, just follow the link below.

<https://www.nhs.uk/services/nhs-trust/sheffield-teaching-hospitals-nhs-foundation-trust/RHQ/leave-a-review/visit-date>



## Nail Surgery update

Demand is very high for this service and we are only able to offer appointments at two clinics at the moment (Woodhouse Health Centre & Firth Park).

For information about what happens if you are referred for nail surgery, please see the advice leaflet available on our website or ask your podiatrist.

There are a number of podiatry information leaflets available from your podiatrist or via the podiatry services web page or the Trust website which give general information about common foot problems and what services we offer.

### Staff news

We welcome Belinda Rodgers and Laura Frost to our admin team who will be working on reception at Central Clinic and in the head office at Woodhouse Health Centre.



### Student news

We very often have podiatry students on placement from local universities working in our podiatry clinics. All patients will be informed of this and anyone can decline having a student present in the clinic if they wish, just speak to your podiatrist.



Any comments regarding this newsletter please contact Dr Lisa Farndon

[lisa.farndon@nhs.net](mailto:lisa.farndon@nhs.net)

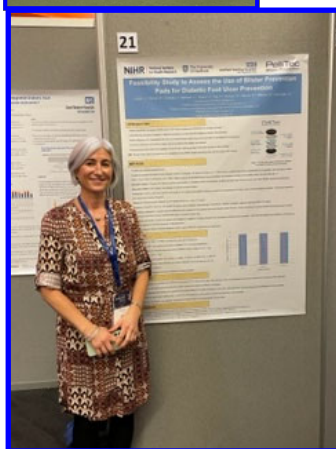


**Any enquiries to our service please phone (0114) 3078200**

## Staff Training



In December Dr Ivan Bristow who is a specialist podiatrist in dermatology, delivered a study day to all the podiatry team on all aspects of skin conditions we may see in our clinics.



In November some of the team attended The Royal College of Podiatry Annual Conference in Liverpool. Lisa Keogh (left)

presented a poster from a research study she was involved with and other members of the team gave presentations and chaired some of the sessions.



In October we met with podiatrists from the podiatric surgery and MSK teams for a shared study day and an update from the different specialties.

## AND FINALLY.....WE SAY GOODBYE AND THANK YOU

Jeremy Walker, Head of Podiatry Services is retiring in February after a long and busy career in the NHS for 37 years. He worked for many years as a podiatrist, then Deputy Head of Service, before taking over as Head of Service for the last 9 years. He has been an inspiring leader and we wish him a happy and healthy retirement.



Please visit our website for more information about Sheffield Podiatry Services including foot health education leaflets

<http://www.sth.nhs.uk/services/a-z-of-community-services>

