

# 'Hard Truths'

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## Timeline:

- Mid-Staffordshire Independent Inquiry (Feb 10)
- Mid-Staffordshire Public Inquiry (Feb 13)
- Patients First and Foremost (March 2013)
- **Hard Truths: The Journey to Putting Patients First (Nov 13)**



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## Categories:

- Preventing problems
- Detecting problems quickly
- Taking action promptly
- Ensuring robust accountability
- Ensuring staff are trained and motivated
- Learning from Mid-Staffordshire



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## Associated Reports:

- a. Review into Healthcare Assistants and Support Workers in the NHS and Social Care Settings (**Cavendish**)
- b. Review into the quality and safety of care at 14 NHS hospital Trusts in England (**Keogh**)
- c. Improving the Safety of patients in England (**Berwick**)
- d. A Review of the NHS Hospitals Complaints System: Putting Patients Back in the Picture (**Clwyd & Hart**)
- e. Burdens Review (**NHS Confederation**)
- f. Children and Young People's Health Outcomes Forum's reporting for the Secretary of State for Health (**Lewis & Lenehan**)



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## Building on a strong foundation:

- Acuity and Dependency Model
- Clinical Assurance Toolkit
- IPC Accreditation Programme
- Governance Arrangements



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## But, lessons can be learnt...

Each report carefully reviewed, shared widely and compared with current practice.

Final Response – ‘Hard Truths’ analysed in detail and categorised into three key areas...



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## Categories

- **New Action**  
The Trust is required to establish a new work stream to address.
- **Due Regard**  
Existing work stream in place – project leads will be requested to take due regard of the contents and recommendations within the Mid-Staffordshire and associated Reports and ensure these aspects are included within the improvement work.
- **Watching Brief**  
Executive leads to monitor national developments through professional networks and NHS England communications and incorporate actions into this overall plan as required.



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**New Action – 20 items**

**Due Regard – 63 items**

**Watching Brief – 50 items**



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## Timeline for response

- Dec 2013: Proposed process agreed by HCGC and BoD
- Feb 2014: Internal and external communication and discussions
- Mar 2014: Analysis of responses and collation of final plan
- April 2014: Final plan to HCGC for consideration / agreement
- May 2014: BoD approval of final plan



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## Any questions?



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