Health Services over Christmas and New Year

NHS Services are available 365 days a year. Here’s a guide to your options if you become unwell over the Christmas and New Year period.

**Pharmacy**
Many pharmacies are open evenings, weekends and bank holidays. Your local pharmacists are fully qualified to advise you on the best course of action and can offer expert advice and treatment for many common illnesses.

**Christmas Eve** (24th Dec)
Most pharmacies are open their normal working hours.

**Christmas Day** (25th Dec)
All pharmacies closed with the exception of:
- 10am - 12pm: Lloyds Pharmacy, 3-7 Alderson Road, S2 4UA
- 9am - 5pm: Wicker Pharmacy, 55-67 Wicker, S3 8HT

Most pharmacies are open their normal hours on Saturday (26th Dec) and Sunday (27th Dec).

**Bank Holiday Mon** (28th Dec)
Many pharmacies will be closed, with the exception of:
- 10am - 8pm: Lloyds Pharmacy, 3-7 Alderson Road, S2 4UA
- 9am - 5pm: Lloyds Pharmacy, 9 Johnson Street, Stocksbridge, S36 1BX
- 10am - 8pm: Wicker Pharmacy, 55-67 Wicker, S3 8HT

Some pharmacies in supermarkets and shopping centres are also open.

**New Year’s Eve** (31st Dec)
Most pharmacies are open their normal working hours.

**New Year’s Day** (1st Jan)
Many pharmacies will be closed, with the exception of:
- 10am - 8pm: Lloyds Pharmacy, 3-7 Alderson Road, S2 4UA
- 9am - 5pm: Lloyds Pharmacy, 9 Johnson Street, Stocksbridge, S36 1BX
- 10am - 8pm: Wicker Pharmacy, 55-67 Wicker, S3 8HT

Some pharmacies in supermarkets and shopping centres are also open.

**GPs**
GP practices in Sheffield will be closed Christmas Day, Bank Holiday Monday 28th December and New Year’s Day.

They will operate their Thursday hours on Christmas Eve and New Year’s Eve (many practices close Thursday afternoon for training).

Practices who routinely open on a Saturday may also be operating changed services on Saturday 26th December.

In Sheffield, if you need to see a GP and your practice is closed there are four GP practices from which an out-of-hours service operates. This service will be operating over the Christmas and New Year period whilst other practices are closed.

Call your GP practice phone number or 111 and the call handler will help determine what you need. If this is a GP appointment it will be arranged for you in one of the surgeries that are open.

**Sheffield NHS Minor Injuries Unit** (Adults only)
Open every day except Christmas Day, 8am - 8pm
B Floor, Royal Hallamshire Hospital, Glossop Road, S10 2JF

**NHS 111**
You should use the NHS 111 service if you urgently need medical help or advice but it’s not a life-threatening situation. NHS 111 operates 24 hours a day, 365 days a year.

**Call 111 if:**
- you need medical help fast but it’s not a 999 emergency
- you think you need to go to A&E or need another NHS urgent care service
- you don’t know who to call
- you need health information or reassurance about what to do next
- you have a dental emergency

Information about Sheffield’s health services is available at: www.sheffieldccg.nhs.uk/yourhealth
You can also download an App from your normal app store, search for 'NHS Sheffield’

Why not cut this out and save it somewhere in case you need it?

Please plan-ahead and order any repeat prescriptions from your GP before the Christmas and New Year period.

Please Remember: Accident and Emergency Departments are for serious and life threatening emergencies only, but of course if it is an emergency visit the Northern General Hospital for over 16s and Sheffield Children’s Hospital for 16s and under.