

Executive Summary
Report to the Board of Directors
Being Held on 23 July 2024

Subject	Infected Blood Inquiry (IBI) Final Report
Supporting TEG Member	Sandi Carman, Assistant Chief Executive
Author	Beth Jones, Business Manager
Status¹	To Discuss

PURPOSE OF THE REPORT

To provide the Board of Directors with an update following the publication of the Infected Blood Inquiry (IBI) [Final Report](#) and to give an overview of the recommendations as proposed by the Inquiry.

KEY POINTS

- The Report was based on over five years of investigations and evidence gathering, during which testimony was heard from a wide range of witnesses. It details the failings and shortcomings of the handling of contaminated blood products; highlighting systemic, collective and individual mistakes that led to the undue suffering of those affected.
- The two earlier Interim Reports, published in 2022 and 2023, focused solely on matters related to a compensation scheme for those infected / affected.
- A number of key lessons to be learned have been outlined in the report and have been set out below:

Lessons Learned	
1	Patient safety should have been the paramount, guiding principle.
2	A search for certainty can be, and in this case was, an enemy of achieving progress.
3	Risks to public health need to be addressed with speed, consistency, and an objective look at such evidence as there is without making unjustified assumptions
4	What aids the process is a clear structure for decision-making. Instead of effective decision-making here, there was “decision paralysis”.
5	Cost, though a relevant factor, should not be the starting point. Patient safety should be.

- The recommendations as proposed by the Inquiry Chair are appended as Appendix A. The Inquiry Chair has suggested that the Government gives consideration to their implementation within 12 months.
- In anticipation of the Report, the Trust set up a dedicated phone line and email address for concerned individuals. The volume of queries has been manageable with a total of 32 enquiries so far. Of these, 10 have been from our patients (registered with the Haemophilia Centre with bleeding disorders) or their family members, 20 have been in relation to blood transfusion (patients previously unknown to us) and two have been requests for notes via Medical Records in relation to the IBI. Enquiries have been supported by clinical haematology colleagues, with a decline in the number of queries since the channels were established. Queries and support for those affected will continue to be closely monitored.
- Conversations with registered bleeding disorder patients and their family members in relation to the IBI are ongoing and occur routinely as part of clinical visits or consultations.
- It is anticipated further details related to the compensation scheme will be announced in August 2024 which could potentially increase the volume of enquiries from those impacted.
- The recommendations lend themselves to both a directorate-level clinical plan and a Board Development session to reflect on the cultural findings of the Inquiry. In response to the report and following discussion at Trust Executive Group, a number of steps are being considered to ensure we share and cascade learning across the organisation. The next phase of an Action Plan will be developed and delivered to the Board in October 2024.

IMPLICATIONS

Aim of the STHFT Corporate Strategy		✓ Tick as appropriate
1	Deliver the Best Clinical Outcomes	✓
2	Provide Patient Centred Services	✓
3	Employ Caring and Cared for Staff	✓
4	Spend Public Money Wisely	✓
5	Create a Sustainable Organisation	✓
6	Deliver Excellent Research, Education and Innovation	✓

RECOMMENDATIONS

The Board of Directors is asked to:

NOTE the Inquiry lessons learned and recommendations.

NOTE that the next phase of an Action Plan will be presented in October's meeting.

APPROVAL PROCESS

Meeting	Date	Approved Y/N
TEG	3 July 2024	Y
Board of Directors	23 July 2024	

Infected Blood Inquiry Final Report - Recommendations					
Reference	Recommendation	IBI Recommended Action	Action	Open/ Close	
1	Compensation	My principal recommendation remains that a compensation scheme should be set up now.	No further action required by the Trust	Recommend Closure	
2a	Recognising and remembering what happened to people	A permanent memorial be established in the UK and consideration be given to memorials in each of Northern Ireland, Wales and Scotland. The nature of the memorial(s), their design and location should be determined by a memorial committee consisting of people infected and affected and representatives of the governments. It should be funded by the UK government.	No further action required by the Trust	Recommend Closure	
2b		A memorial be established at public expense, dedicated specifically to the children infected at Treloar's school. The memorial should be such as is agreed with those who were pupils at Treloar's.	No further action required by the Trust	Recommend Closure	
2c		There should be at least three events, approximately six months apart, drawing together those infected and affected, the nature and timing of which should be determined by a working party as described above, facilitated by some central funding.	No further action required by the Trust	Recommend Closure	
3a	Learning from the Inquiry	The General Medical Council, and NHS Education for Scotland, Health Education and Improvement Wales, Northern Ireland Medical and Dental Training Agency and NHS England, should take steps to ensure that those "lessons to be learned" which relate to clinical practice should be incorporated in every doctor's training.	Item to remain open pending further action / guidance	Open	
3b		They should look favourably upon putting together a package of training materials, with excerpts from oral and written testimony, to underpin what can happen in healthcare, and must be avoided in future.	Item to remain open pending further action / guidance	Open	
3c		The Inquiry website is maintained online.	No further action required by the Trust	Recommend Closure	
4ai	Preventing future harm to patients: achieving a safety culture	A statutory duty of candour in healthcare should be introduced in Northern Ireland	No further action required by the Trust	Recommend Closure	
4aia		Duty of candour	The operation of the duties of candour in healthcare in Scotland and in Wales should be reviewed, as it is being in England, to assess how effective its operation has been in practice. Since the duty was introduced in 2023 in Wales, the review there need not be immediate, but should be no later than the end of 2026.	No further action required by the Trust	Recommend Closure
4aiii			The review of the duty of candour currently under way in England should be completed as soon as practicable.	Action / potential action required. Item to remain open	Open
4aiv			The statutory duties of candour in England, Scotland, Wales (and Northern Ireland, when introduced) should be extended to cover those individuals in Infected Blood Inquiry leadership positions in the National Health Service, in particular in executive positions and board members.	Action / potential action required. Item to remain open	Open
4av			Individuals in leadership positions should be required by the terms of their appointment and by secondary legislation to record, consider and respond to any concern about the healthcare being provided, or the way it is being provided, where there reasonably appears to be a risk that a patient might suffer harm, or has done so. Any person in authority to whom such a report is made should be personally accountable for a failure to consider it adequately.	Action / potential action required. Item to remain open	Open
4bi		Cultural change	That a culture of defensiveness, lack of openness, failure to be forthcoming, and being dismissive of concerns about patient safety be addressed both by taking the steps set out in (a) above, and also by making leaders accountable for how the culture operates in their part of the system, and for the way in which it involves patients.	Action / potential action required. Item to remain open	Open
4ci		Regulation	That external regulation of safety in healthcare be simplified. As a first step towards this, there should be a UK wide review by the four health departments of the systems of external regulation, with the aim of addressing all the points made earlier in this Report and in other reports since 2000.	Action / potential action required. Item to remain open	Open
4cii			That the national healthcare administrations in England, Northern Ireland, Scotland and Wales explore, and if appropriate, support the development and implementation of safety management systems ("SMS"s) through SMS coordination groups (as recommended by the HSSIB), and do so as a matter of priority.	Action / potential action required. Item to remain open	Open
4di			Patient records	Before the end of 2027 there should be a formal audit, publicly reported, of the extent of success of digitisation of patient records in each of the four health jurisdictions of the UK, measuring at least the levels of patient access to personal records, their ability to identify and correct apparent errors in them, their interoperability, and the confidence of health professionals in the detail, accuracy and timeliness of any record they enter, and that little material which should be recorded has been omitted. Next steps should be identified.	Action / potential action required. Item to remain open

4e		Consideration should be given by the national healthcare administrations in England, Scotland, Wales and Northern Ireland, to further coordination of their approaches particularly to ensure that patterns of harm, or trends, are identified and any response which for the sake of patient safety would be better coordinated than left to each individual administration can collaboratively be agreed and implemented	Action / potential action required. Item to remain open	Open
5a	Ending a defensive culture in the Civil Service and government	The Government should reconsider whether, in the light of the facts revealed by this Inquiry, it is sufficient to continue to rely on the current non-statutory duties in the Civil Service and Ministerial Codes, coupled with those legal duties which occur on the occasions when civil servants and ministers interact with courts, inquests and inquiries, as securing candour.	No further action required by the Trust	Recommend Closure
5b		If, on review, the Government considers that it is sufficient to rely on the current non-statutory duties in the Civil Service Code, it should nonetheless introduce a statutory duty of accountability on senior civil servants for the candour and completeness of advice given to Permanent Secretaries and Ministers, and the candour and completeness of their response to concerns raised by members of the public and staff.	No further action required by the Trust	Recommend Closure
5c		The Government should consider the extent to which Ministers should be subject to a duty beyond their current duty to Parliament under the Ministerial Code.	No further action required by the Trust	Recommend Closure
6	Monitoring liver damage for people who were infected with Hepatitis C	(a) All patients who have contracted hepatitis via a blood transfusion or blood products should receive the following care: (i) those who have been diagnosed with cirrhosis at any point should receive lifetime monitoring by way of six-monthly fibroscans and annual clinical review, either nurse-led, consultant-led or, where appropriate, by a GP with a specialist interest in hepatitis (ii) those who have fibrosis should receive the same care (iii) where there is any uncertainty about whether a patient has fibrosis they should receive the same care (iv) fibroscan technology should be used for liver imaging, rather than alternatives (v) those who have had Hepatitis C which is attributable to infected blood or blood products should be seen by a consultant hepatologist, rather than a more junior member of staff, wherever practicable (vi) those bodies responsible for commissioning hepatology services in each of the home nations should publish the steps they have taken to satisfy themselves that the services they are commissioning meet the particular needs of the group of people harmed by NHS treatment	Action / potential action required. Item to remain open	Open
7a	Patient Safety: Blood transfusions	Tranexamic acid (i) In England Hospital Transfusion Committees and transfusion practitioners take steps to ensure that consideration of tranexamic acid be on every hospital surgical checklist; that hospital medical directors be required to report to their boards and the chief executive of their Trust as to the extent of its use; and that the board report annually to NHS England as to the percentage of eligible operations which have involved its use. If the percentage is below 80% or has dropped since the previous year, this report should be accompanied with an explanation for the failure to use more tranexamic acid and thereby reduce the risk to patient safety that comes with using a transfusion of blood or red blood cells. (ii) In Scotland, Wales and Northern Ireland offering the use of tranexamic acid should be considered a treatment of preference in respect of all eligible surgery. (iii) Consideration be given to standardising and benchmarking transfusion performance between hospitals in order to deliver better patient blood management.	Action / potential action required. Item to remain open	Open
7b		Progress in implementation of the Transfusion 2024 recommendations be reviewed, and next steps be determined and promulgated; and that in Scotland the 5 year plan is reviewed in or before 2027 with a view to determining next steps. The responsibility for this in England is that of the NHS, shared with NBTC, the Royal Colleges (as appropriate), and NHSBT	Action / potential action required. Item to remain open	Open
7c		Transfusion laboratories should be staffed (and resourced) adequately to meet the requirements of their functions.	Action / potential action required. Item to remain open	Open
7d		That those bodies concerned with undergraduate and postgraduate training across the UK of those people who are, or intend to be, working in the NHS ensure that they are adequately trained in transfusion, that the standards by which sufficiency of training is measured are defined, and accountability for training in transfusion be defined.	Action / potential action required. Item to remain open	Open

7e		That all NHS organisations across the UK have a mechanism in place for implementing recommendations of SHOT reports, which should be professionally mandated, and for monitoring such implementation.	Action / potential action required. Item to remain open	Open
7f		Establishing the outcome of every transfusion (i) That a framework be established for recording outcomes for recipients of blood components. That those records be used by NHS bodies to improve transfusion practice (including by providing such information to haemovigilance bodies). Success in achieving this will be measured by the extent to which the SHOT reports for the previous three years show a progressive reduction in incidents of incorrect blood component transfusions measured as a proportion of the number of transfusions given. (ii) To the extent that the funding for digital transformation does not already cover the setting up and operation of this framework, bespoke funding should be provided. (iii) That funding for the provision of enhanced electronic clinical systems in relation to blood transfusion be regarded as a priority across the UK.	Action / potential action required. Item to remain open	Open
8a	Finding the undiagnosed	When doctors become aware that a patient has had a blood transfusion prior to 1996, that patient should be offered a blood test for Hepatitis C.	Action / potential action required. Item to remain open	Open
8b		As a matter of routine, new patients registering at a practice should be asked if they have had such a transfusion.	Action / potential action required. Item to remain open	Open
9a	Protecting the safety of haemophilia care	That peer review of haemophilia care should continue to occur as presently practised, with any necessary support being provided by NHS Trusts and Health Boards; and	Action / potential action required. Item to remain open	Open
9b		That NHS Trusts and Health Boards should be required to deliberate on peer review findings and give favourable consideration to implementing the changes identified with a view to ensuring comprehensive, safe, care.	Action / potential action required. Item to remain open	Open
9c		A peer review of each centre should take place not less than once every five years	Action / potential action required. Item to remain open	Open
9d		The necessary administrative and clinical resources should be provided by hospital trusts and boards, integrated care boards, and service commissioners to facilitate multi-disciplinary regional networks to discuss policy and practice in haemophilia and other inherited bleeding disorders care, provided they involve patients in their discussions.	Action / potential action required. Item to remain open	Open
9e		recombinant coagulation factor products should be offered in place of plasma-derived ones where clinically appropriate. Service commissioners should ensure that such treatment decisions are funded accordingly.	Action / potential action required. Item to remain open	Open
9f		that the National Haemophilia Database, run by the UKHCDO, merits the support of additional central funding.	No further action required by the Trust	Recommend Closure
10ai	Giving patients a voice	clinical audit should as a matter of routine include measures of patient satisfaction or concern, and these should be reported to the board of the body concerned. Success in this will be measured by comparing the measure of satisfaction from one year to the next, such that the reports to the board concerned demonstrate a trend of improvement by comparing this year's outcomes with the similar outcomes from at least the two previous years.	Action / potential action required. Item to remain open	Open
10aii		that the following charities receive funding specifically for patient advocacy: the UK Haemophilia Society; the Hepatitis C Trust; Haemophilia Scotland; the Scottish Infected Blood Forum; Haemophilia Wales, Haemophilia Northern Ireland, and the UK Thalassaemia Society.	No further action required by the Trust	Recommend Closure
10aiii		that favourable consideration be given to other charities and organisations supporting people infected and affected that were granted core participant status (as listed on the Inquiry website) to continue to provide support for at least the next 18 months. Further support should be reviewed at that stage with a view to it continuing as appropriate.	Action / potential action required. Item to remain open	Open
10aiv		particular consideration be given, together with the UK Thalassaemia Society and the Sickle Cell Society, to how the needs of patients with thalassaemia or sickle cell disease can best holistically be addressed.	Action / potential action required. Item to remain open	Open
10av		steps be taken to give greater prominence to the online Yellow Card system to those receiving drugs or biological products, or who are being transfused with blood components.	Action / potential action required. Item to remain open	Open

11	Responding to calls for a public inquiry	<p>(a) that a minister should retain the power to call an inquiry as the minister sees fit, in accordance with the Inquiries Act 2005 – but where a minister does not choose to do so, then:</p> <p>(b) if there is sufficient support from within Parliament for there to be an inquiry, the question whether there should be one should be referred to PACAC for it to consider the question</p> <p>(c) If it appears to PACAC that there is sufficient concern to justify a public inquiry, either because what happened and why has caused concern (as the committee sees it) or there are likely to be lessons learned which may prevent similar concerns arising in future, the committee may recommend to an appropriate minister that there be an inquiry</p> <p>(d) If the minister disagrees with the recommendation, they must set out in detail and publish reasons for this disagreement which are sufficient to satisfy PACAC that the matter has been carefully and properly considered</p>	No further action required by the Trust	<p style="background-color: #c8e6c9;">Recommend Closure</p>
12	Giving effect to Recommendations of this Inquiry	<p>(a) Within the next 12 months, the Government should consider and either commit to implementing the recommendations which I make, or give sufficient reason, in sufficient detail for others to understand, why it is not considered appropriate to implement any one or more of them.</p> <p>(b) During that period, and before the end of this year – the Government should report back to Parliament as to the progress made on considering and implementing the recommendations.</p> <p>(c) This timetable should not interfere with earlier consideration and response to the Recommendations of the Second Interim Report of the Inquiry</p> <p>(d) The Public Administration and Constitutional Affairs Committee (“PACAC”) should review both the progress towards responding to the Inquiry’s recommendations and, to the extent that they are accepted, implementing those recommendations</p> <p>(e) PACAC should accept the role in respect of any future statutory inquiry of reviewing government’s timetable for consideration of recommendations, and of its progress towards implementation of that inquiry’s recommendations.</p>	Action / potential action required. Item to remain open	<p style="background-color: #fff9c4;">Open</p>