

Maternity Services Engagement Project 2022






Summary on a page

Aim

To gather and evaluate qualitative feedback from a range of people who have used STH maternity services


76 Online Surveys



Understandable information		86%
Wayfinding		74%
Communication		45%
Pain management		45%
Postnatal care		36%

12 Visits 44 individuals



	
Staff <ul style="list-style-type: none"> - Amazing - Helpful - Kind - Friendly - A 'coach' Emergency care Breastfeeding support Partners able to stay	Staff <ul style="list-style-type: none"> - Abrupt - Dismissive - Unhelpful Breastfeeding support Mental health support Postnatal support Pain relief Feeling lonely Impact of COVID

Actions

Increase staff levels



Promote positive staff behaviours



Introduce Personalised Care Plans



Explore increasing home visits



Enable partner overnight visiting



Increase access to infant feeding support



Increase awareness of and access to perinatal mental health support

