








# Feedback from Patients with Learning Disabilities or Autism and their Carers - Engagement Project 2023

## Aim

To listen to people with Learning Disabilities or Autism and their Carers about experiences of healthcare access and quality








67 Online Surveys



	I have a good experience at hospital	22%
	Staff treat me well when I go to hospital	46%
	I understand information from hospital	50%
	Contacting the hospital is easy	13%
	I can make decisions about my care	45%
	Reasonable Adjustments were made	22%
	I was asked about my Health Passport	5%




5 Groups  
52 individuals



	Tell me what to expect
	Make information accessible
	Understand my condition
	Listen to me
	Ask me what I need and make adjustments
	Tell me what is happening
	Involve my carer

## Actions



	<b>Work together to improve care</b> Involve patients in decision about their own care and in decisions about services
	<b>Make adjustments</b> Ensure adjustments and available and used
	<b>Support staff to provide the best care</b> Provide new resources, training and support