

## **PATIENT EXPERIENCE REPORT**

You may be aware of the above quarterly report. The reports are continuing to develop and in the future a key feature will be links to video clips to support the written information within the report. The latest report (April-June 2011) contains a video link to a performance of the Lost Chord music group on Ward Brearley 7.

The video links can only be viewed in an electronic version of the report and therefore the report will be sent out to Governors electronically rather than in hard copy format. The report will also be available for viewing on screen at the Governors' Council meeting. For those who may not have access to a computer at home, we will be very happy to make alternative arrangements for you to view the document. To arrange this please contact Jane Pellegrina, Foundation Trust Manager (0114 2714322)

If you have any queries or concerns about the report, I will be very happy to discuss them further.

Kind regards

**Sue Butler,**  
**Head of Patient Partnership**  
**(Tel: 0114 2713085)**