

EXECUTIVE SUMMARY**REPORT TO THE BOARD OF DIRECTORS****HELD ON WEDNESDAY 15TH FEBRUARY 2017**

Subject	Service Improvement Annual Report
Supporting TEG Member	Neil Priestley, Director of Finance
Author	Rebecca Joyce, Service Improvement Director
Status¹	N

PURPOSE OF THE REPORT

The Service Improvement Annual Report covers the work of the Service Improvement team from August 2015 – August 2016. It describes the learning and focus for the next 12 months.

This is provided as background to the presentation planned for the Board.

KEY POINTS

The presentation will cover:

- Overview of the Service Improvement department and approach
- A focus on the MCA and the Flow Programme
- Looking back – our strategy since 2014
- Looking forward – strategic next steps
- Discussion questions for the Board

Attending the Board will be Rebecca Joyce (SI Director), Professor Tom Downes (Clinical Lead for Quality Improvement) and Steve Harrison (Head of Quality Improvement).

IMPLICATIONS²

AIM OF THE STHFT CORPORATE STRATEGY 2012-2017		TICK AS APPROPRIATE
1	Deliver the Best Clinical Outcomes	X
2	Provide Patient Centred Services	X
3	Employ Caring and Cared for Staff	X
4	Spend Public Money Wisely	X
5	Deliver Excellent Research, Education & Innovation	X

RECOMMENDATIONS

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APPROVAL PROCESS

Meeting	Date	Approved Y/N

¹ Status: A = Approval
A* = Approval & Requiring Board Approval
D = Debate
N = Note

² Against the five aims of the STHFT Corporate Strategy 2012-2017