

# Sheffield Teaching Hospitals NHS FT

## Council of Governors

1<sup>st</sup> December 2015

## Annual Members' Meeting 2015

The attached report provides analysis of feedback from Members following this year's AMM

Jacquie Kirk

Public Governor

# Annual Members' Meeting 2015

## Members Feedback

Of the 125 Members attending the Meeting 39 Members completed feedback forms

### Q1 Where did you hear about the event

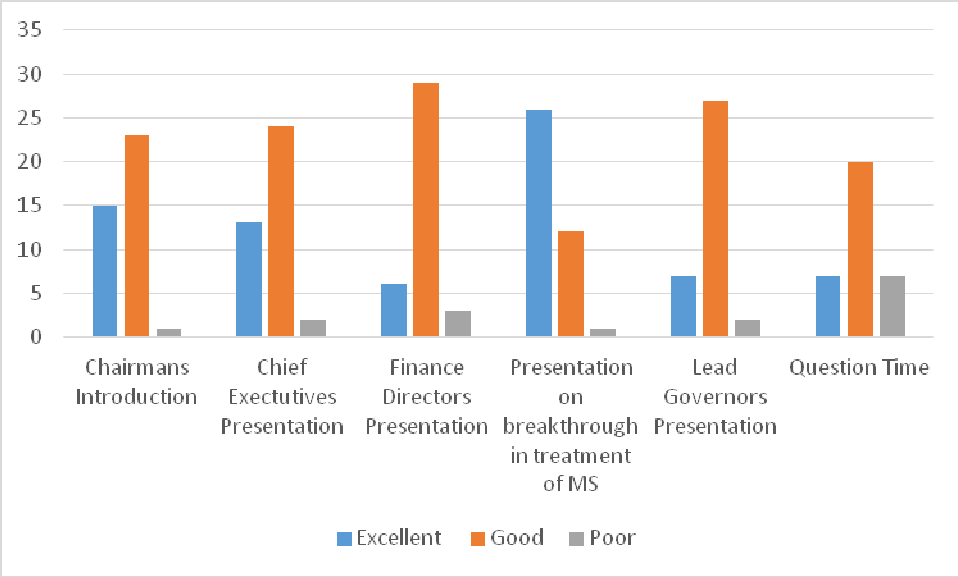
GoodHealth	21
Letter	8
Email	13

Note: 3 people indicated more than one source

### Q2 How do you rate the venue?

Excellent	17
Good	19
Poor	3

### Q3 About the meeting



# Comments

## Positives and Suggestions for Future meetings

- A great deal of praise for the patient sharing his experience which can be seen in the scores. A number of members asked for more of this type of “good news” presentation at future meetings
- A first time attender “was made very welcome”
- Several members commented on the help from “meet and greet” governors
- A number of members would like members to be restricted to one question each at “Question Time”
- One member suggested evening meetings would get better attendance
- Several positive comments about the content of the meeting and the presenters eg  
*“I found the whole time most interesting and informative. At the end of the session I felt that if ever I was a patient I would be in good, caring hands”*
- A member who had enjoyed the visit to the new laboratories in 2013 would like similar visits in future

## Negatives

- All “poor” responses to Q3 related to the microphones and or projection – examples below:  
*“I wish I could have heard the AGM”*  
*“some of the speakers were not very audible”*  
*“please provide loop system for hard of hearing “*  
*“very disappointed in main meeting why weren’t microphones checked “*
- There were three comments about lack of leg room in the lecture theatre
- There were three comments about the “timing” – started late and overran
- There were two comments about lack of accessibility/facilities for disabled  
*....” wasn’t able to get into stalls etc with powerchair too many obstacles. Was told these could be moved but no effort was made to do so”*  
*“disabled access blocked – toilet used as store cupboard with the one in the registration area being closed off .. would have contravened health and safety regulations we feel that whoever is responsible for these areas need to be educated around disability. The areas needed are there but are abused for other purposes there wasn’t an available accessible toilet – a basic human need*
- One comment re parking

**Q4 Did you visit the stalls**

37 members visited the stalls

**Q5 Would you be interested in attending future members' meeting ?**

All members would although one will only return if the "microphone" issue is resolved.